

Thames Valley Children's Centre Annual Report

2012 - 2013

Adapt to Thrive



Thames Valley
Children's Centre



2012-13 Annual Report

Focus on Implementation

We did it! We set a very ambitious agenda for ourselves this fiscal year and we accomplished all that we set out to do. This was a specific phase in our long term plan dedicated to our getting ready for the changes to come in this province over the next 10 years in our field – while still offering as much quality service as we could across Southwestern Ontario. Since that is the objective we are most accountable for, we are again pleased to report that in 2012/2013 we provided over **210,000 hours** of service to **over 7,300** children, youth and their families.

In addition to our very important “business as usual” activities, this year we also achieved these major enabling objectives:

- Received the highest accreditation award possible from the Council on Accreditation of Rehabilitation Facilities
- Cemented the establishment, roll out and internal / external integration of our new community-based Applied Behavioural Analysis (ABA) program
- Commenced the transition to, training on and utilization of a new computerized clinical information system, GoldCare
- Began making the partnership with Children’s Health Foundation real and functional

These activities and many others occurred in spite of again not having any base budget increase from our funding Ministry – and with the significant contribution of 5 unpaid days from all staff of the Centre. We are obviously in a province consumed by financial debt realities that have created an environment of austerity. This unyielding reality has finally touched us. A year ago, we were resistant to “hunkering down” in the face of this fiscal storm preferring to see this as a time of further foundational development, core service strengthening and preparation for future opportunities. We will continue these actions but within a different context.... a context of constraint.

We have a major, immediate challenge that is staring us in the face – the need to slightly reduce and re-establish stability in our services and workforce as a consequence of years with no increase in base funding. Even though, again, all staff of the Centre are contributing 5 unpaid days to assist with balancing our budget; it is not enough going forward. As always, we will employ a broad adaptive, collaborative strategy with considerable input from our clients and staff that will result in client-centered choices that will define our Centre likely for the remainder of this decade ...

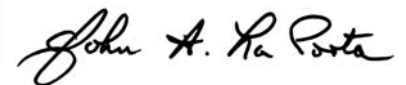
We remain committed
to adapt to thrive!

“The pessimist complains about the wind; the optimist expects it to change; the realist adjusts the sails.”

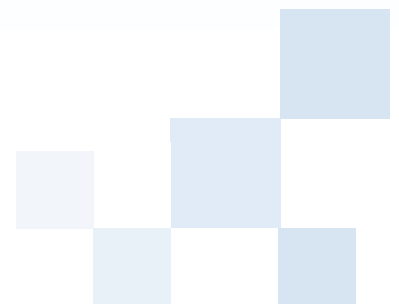
William Arthur Ward



Van Simpson
Board Chair



Dr. John A. LaPorta
Chief Executive Officer



Meet a Few of Our Clients At Their Best!

Ethan, Age 7

Thames Valley Children's Centre was there for Ethan and his family every step of the way when he was diagnosed with autism. For over five years, Ethan has been going to Thames Valley Children's Centre where the therapists have helped open new doors for him and his family. Ethan takes advantage of the programs and services designed for children just like him. Ethan has gained new independence to help him move beyond disability.



Norah, Age 5

Norah was diagnosed with global developmental delays shortly after her first birthday. This was an entirely new experience for her family. Fortunately, the therapists at Thames Valley Children's Centre were there to help with a support system. Norah regularly sees an occupational therapist, physiotherapist and speech-language pathologist. Today, five year old Norah communicates using sign language and with her bubbly personality and great smile, she is sure to melt your heart.



Grace, Age 7

Grace was diagnosed with cerebral palsy at only 9 months old... the news was shocking for her family. Today, Grace continues to have treatment at Thames Valley Children's Centre. Grace receives Botox injections to loosen her muscles. She uses a walker, an ankle brace and a hand splint to give her the independence she needs to move beyond disability! No challenge is too great for this ambitious 7 year old, as she keeps up with her twin brother!



Zack, Age 11

Zack's parents knew their baby would be born with a cleft lip and palate. By the time baby Zack came into the world, he had an "incredible" support team waiting for him. From his speech-language pathologist to his orthodontist, paediatric dentist and surgeons, TVCC made sure everyone worked together. Today, 11 year old Zack is ready to take on the world; with his outgoing and energetic personality ... the sky is the limit!



Vikram, Age 13

Vikram was diagnosed with quadriplegic cerebral palsy at a young age. With the support of his family, and the Thames Valley Children's Centre, Vikram was able to thrive. Vikram uses a communication device to interact with his friends, family and community. He also uses a customized power wheelchair to get around. Vikram truly uses technology to ensure he has the independence he needs! Thanks to the support of his therapists at Thames Valley Children's Centre, nothing can stop this motivated young man from reaching his goals!



Cameron, Age 9

For Cameron, life hasn't always been easy ... Diagnosed with Down syndrome, Cameron has faced many of the complications associated with this condition, including respiratory challenges and a heart defect. Cameron has also been diagnosed with obsessive compulsive disorder and autism. Thames Valley Children's Centre has been there to help Cameron and her family face challenges as well as actively participate in life! With the help of a recreation therapist through Thames Valley Children's Centre, Cameron now enjoys swimming, sailing and biking with her family.



Condensed Financial Statements

Condensed Statement of Operations

Thames Valley Children's Centre Financial Highlights Year ended March 31, 2013 (with comparative amounts for 2012) (all in 000's)

	2013	2012
Revenue		
Ministry of Children & Youth Services (Rehab)	\$7,763	\$7,617
Ministry of Children & Youth Services (Autism)	14,303	13,967
Ministry of Health (Priority Programs)	629	631
Fundraising & Donations	823	530
Fees for Service	2,928	3,027
Investment Income	472	180
Other	1,146	1,054
Total Revenue	\$28,064	\$27,006
Program Expenses		
Clinical & Technical Specialty Services	\$4,111	\$4,140
Early Childhood & School Age Adolescent Services	7,570	7,687
Autism Services	14,597	13,994
Research	343	340
Fundraising	—	234
Community Resources	628	534
Expenditures for Special Purposes	5	15
Amortization of Capital Assets	777	1,017
Total Program Expenditures	\$28,031	\$27,961
Excess (deficiency) of Revenues Over Expenses	\$33	(\$955)

Condensed Statement of Cash Flows

	2013	2012
Cash provided by/(used in) operating activities	(\$372)	(\$742)
Cash provided by/(used in) financing activities	(405)	926
Cash provided by/(used in) investing activities	593	(578)
Cash and short-term deposits, beginning of year	425	819
Cash and short-term deposits, end of year	\$241	\$425

Condensed Balance Sheet

	2013	2012
Assets		
Current Assets	\$1,194	\$1,244
Capital Assets	11,042	11,578
Investments	8,502	9,154
	\$20,738	\$21,976
Current Liabilities	\$4,047	\$6,776
Long-term Credit Facilities	1,174	—
Deferred Contributions	9,799	9,515
Net Assets		
Internally Restricted	3,481	3,481
Unrestricted	2,237	2,204
	\$5,718	\$5,685
	\$20,738	\$21,976

Mission

We will provide rehabilitation services which support participation in all areas of life for children, youth and young adults with physical, communication or developmental needs living primarily in Southwestern Ontario by:

- focusing on the strengths of individuals and their families at home, school, workplace, and community
- pursuing research, education and advocacy
- participating in a local and regional system of services

Notes to Condensed Financial Statements

The condensed financial statements are derived from and are in agreement with the audited financial statements. The condensed statements consist of major subtotals and totals from the audited financial statements and exclude certain presentation detail and disclosures required by Canadian generally accepted accounting principles for not for profit organizations.

Administrative costs are allocated to the programs based on program costs as a percentage of overall operating costs of the Centre, staffing and occupied space. Donations and grants received for specific capital purchases are recorded as deferred contributions, and brought into revenue to offset the related amortization.

The Centre holds its investments in the following pooled funds:

	2013	2012
Money Market	\$719	\$1210
Bond Funds	3,521	3,733
Equity Funds	4,262	4,211
	<u>\$8,502</u>	<u>\$9,154</u>

Investment income consists of the following:

	2013	2012
Dividends & Interest	\$290	\$302
Equity Funds	182	(122)
	<u>\$472</u>	<u>\$180</u>

These investments are subject to market value fluctuations and the Centre records these investments at fair market value. Accordingly, the year-end market values and investment income for the year include unrealized gains of \$181,904 (2012 - loss of \$140,635).

Independent Auditor's Report on the Condensed Financial Statements

The accompanying condensed financial statements, which comprise the condensed balance sheet as at March 31, 2013, and the condensed statements of operations and cash flows for the year then ended, and related notes, are derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2013. We expressed an unmodified audit opinion on those financial statements in our report dated May 27, 2013.

The condensed financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles for not for profit organizations. Reading the condensed financial statements, therefore, is not a substitute for reading the audited financial statements of Thames Valley Children's Centre.

Management's responsibility for the summary financial statements

Management is responsible for the preparation of the condensed financial statements in accordance with the basis of presentation described in the Note to the Condensed Financial Statements.

Auditor's responsibility

Our responsibility is to express an opinion on the condensed financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard 810, "Engagements to Report on Summary Financial Statements."

Opinion

In our opinion, the condensed summary financial statements derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2013 are a fair summary of those financial statements, in accordance with the basis of presentation described in the Note to the Condensed Financial Statements.

Ernst & Young LLP

Chartered Accountants
Licensed Public Accountants

Vision

Our clients at their best!

Board of Directors (2012-13)

Mr. Van Simpson, **Board Chair**

Ms. Paula Bodkin, TVCC Auxiliary Representative and Member, Communication Education & Technology Committee

Mr. Jaap Burck, Member, Finance & Facilities Committee

Mr. Chris Cunneen, Client Representative and Corresponding Member, Operational Priority Committee

Ms. Linda Eligh, Co-Chair, Operational Priority Committee

Ms. Laurie Gould, Honourary Board Member (LHSC Representative) and Corresponding Member, Operational Priority Committee

Mr. Ernie Gross, Member, Human Resources Committee

Mr. Neal James, **Board Treasurer** and Vice Chair, and Chair, Finance & Facilities Committee

Mr. Mark Rinker, Member, Communication Education & Technology Committee

Ms. Ramona Robinson, Chair, Human Resources Committee

Mr. Jack Scott, Rotary Representative and Member, Operational Priority Committee

Ms. Leba Silvert, Co-Chair, Operational Priority Committee

Ms. Jennifer Timmermans, Family Representative and Member, Client Advisory Committee

Ms. Christine Wellenreiter, Chair, Communication Education & Technology Committee

Dr. John LaPorta, C.E.O., Ex Officio Board Member (non-voting) and Board Secretary

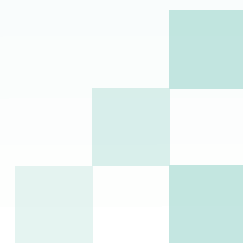
Board Members who Retired in June 2012

Eileen Aiello: Chair, Communication Education & Technology Committee

Jackie Bond: Auxiliary Representative

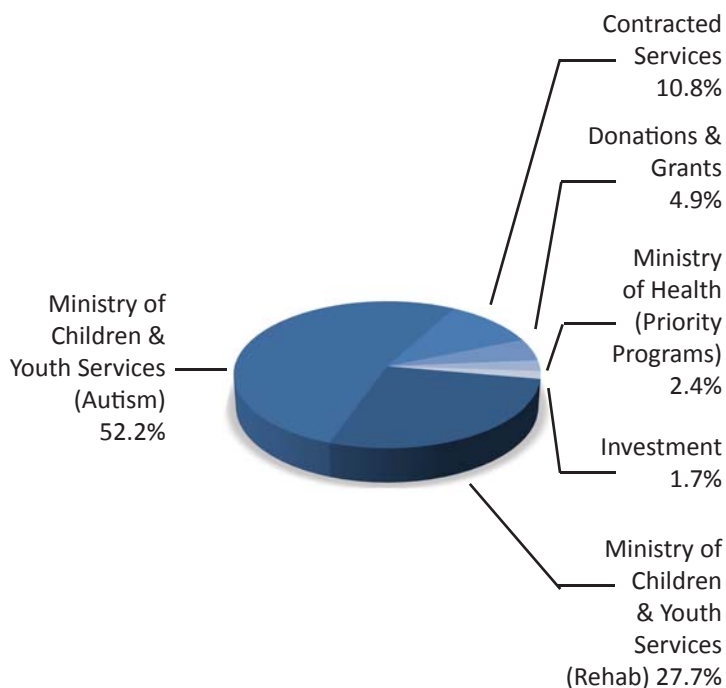
Mary Herlick: Parent Representative, Operational Priority Committee

Sandra Kleinstiver: Past Board Chair

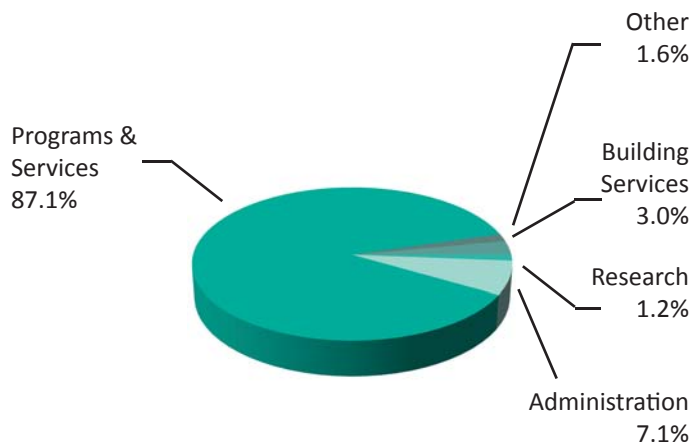


Funding Sources and Expenditures

Funding Sources 2012-13



Expenditures 2012-13



Annual Donors

(April 1, 2012 - March 31, 2013)

Thank you to our generous supporters!

Gifts of \$100,000 or More

Estate of Valentine Mona Broumpton

Gifts over \$50,000

Holiday Home Tour
London Life Forest City Road Races
Estate of Maxine Irene Mills
Polar Bear Golf Classic
Rogers Sports Celebrity Dinner & Auction
Thames Valley Children's Centre Auxiliary

Gifts of \$25,000—\$49,000

James and Beverly Thompson

Gifts of \$10,000—\$24,999

DundeeWealth Charity Golf Classic
Crossings Grill and Pub

Gifts of \$5,000—\$9,999

The Leflar Foundation

Gifts of \$1,000—\$4,999

Anonymous
Arcon Electric Ltd.
Shaun Arnold
Belmont Lioness Club
Estate of R.M. Berry
CIBC Children's Foundation
Mike Clarkson
Cameron and Nancy Cleveland
Chris Collins
Peter Cook
Craig Wood Investment Counsel Inc.
Dr. Timothy Foley
Forest City Maritimers Club
Great Lakes Copper Inc. ECCO Committee
Rodney and Caroline Hancock
Highstreet Asset Management Inc.
Terry Kew
Kiwanis Club of Ingersoll
John and Suzi LaPorta
Joe & Mary Liberatore
Richard McGraw
Estate of William McLachlan
Midtown Storage Ltd.
Mocha Shriners
Optimist Club of Byron
Poplar Hill & District Lions Club
Van Simpson
Strathroy Agricultural Society
TD Waterhouse
Team Truck Centres Ltd
The Great-West Life Assurance Company
Rob and Monika Wood
Staff of Thames Valley Children's Centre

Gifts for the Future...

Jane Woolfrey-Black
Estate of Lois Toll

Thank you to all our other generous donors and to those who wish to remain anonymous!

Special Events and Sponsors

(April 1, 2012 - March 31, 2013)

2012 Holiday Home Tour presented by the TVCC Auxiliary

3M
Art at Eight
Bali Creative
Cintas
Crossings Pub & Grill
Davies Signs
EllisDon Construction Ltd.
Gibson Gallery
Harasym Homes
Hollandia Pools
Kellogg's
London Audio
London Free Press
Molly Maid
OSG
Robert Q Byron
Skinner & Skinner
Watt Solutions

2012 Polar Bear Golf Classic

Bennett Contracting Millgrove Ltd.
Best Western Lamplighter Inn & Conference Centre
Brown Beattie O'Donovan LLP
Campbell & Company Insurance Consultants Ltd.
Con-Wall
Concrete Forming Ltd.
Dairy Queen
Economical Mutual
EllisDon Construction Ltd.
Forest City Forming Ltd.
Form & Build Supply Inc.
Harris Rebar
Hayman Construction Inc.
Labourers' Union Local 1059
Lafarge Canada Inc.
London & District Concrete Forming Contractors Assoc.
London Ready Mix
RE/MAX
RWAM Group Insurance & Benefits
Sunningdale Golf & Country Club
Team Truck Centres Ltd.
The Benefits Company Inc.
Tricar Development
WCS Financial Services Inc.
YMCA
Zavitz Insurance

2012 Dundee Charity Golf Classic

CI Investments
Dundee Wealth Management
Equitable Trust
Fidelity Investments Canada ULC
Franklin Templeton Investments Corp.
HomeEquity Bank
Invesco Trimark
Manulife Financial
RBC Foundation
Russell Investment Group
Sentry

2012 London Life Forest City Road Races

A&B Party & Tent Rental
BMW London
Domino's Pizza
Forest City Massage Therapy Clinic
Fowler Kennedy Sport Medicine Clinic
Huron Tractor
iVision
Kellogg's
London Life
M&T Printing Group
McDonald's
McFarlan Rowlands Insurance Ltd
Mini London
Runner's Choice
Snowline Sports
Taste of Nature
The D'Arcy Lane Institute
TMI Media
Tourism London
Via Rail Canada

2013 Rogers Sports Celebrity Dinner & Auction presented by the Rotary Club of London and London Sports Media

Astral Media Radio
Bob FM
CTV London
Delta London Armouries
Freedom 55 Financial
London Free Press
Omni Insurance Brokers
Rogers Corporate Marketing
Rogers TV
Southside Construction (London) Limited

A Wonderful Gift Creates a Legacy of Hope

In honour of her beloved late husband Bruce, long standing supporter Lois Toll generously decided to leave a bequest to Thames Valley Children's Centre to help encourage and support families. Lois Toll's legacy gift continues growing the seeds of giving, sharing and engaging with others that she nurtured all her life. With great enthusiasm for life and a keen interest in other people, Lois was active, sociable, delightfully witty, and always full of fun. She gave generously of herself and her time to many causes, as an active member of

her church and many other volunteer organizations, throughout her 95 years. Lois was practical and hands on in her approach to helping others, whether it was baking and selling hundreds of meat pies or reaching out in friendship to someone she had never met before. On behalf of everyone at Thames Valley Children's Centre and Children's Health Foundation, we thank Lois and her supportive family, for fulfilling her vision of helping children reach their potential and raising hope for future generations.



Supporting Children's Hospital,
Children's Health Research
Institute and Thames Valley
Children's Centre.

Thames Valley Children's Centre ...

Receives more than **3000 referrals** annually

Serves more than **7300**
clients and families annually

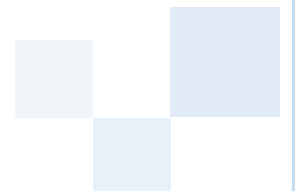
Provides over **210000 hours**
of client care in more than **600 settings**

Provides **more than 74%** of our services in
community settings

Employs staff and provides service in
10 counties of **Southwestern Ontario**

Operates out of **7 Regional office**
locations **throughout Southwestern Ontario**

Is supported by more than **290 Volunteers**



Please contact Community Relations with questions regarding this report. An alternative version of this report (enlarged print or translated version) can be made available upon request. An electronic version of this report can be accessed at www.tvcc.on.ca



Thames Valley Children's Centre

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