



Thank you for your interest in a referral to the Augmentative Communication Service (ACS)

About Us

ACS provides assessment and consultation services for children and youth up to their 18th birthday, who are unable to communicate effectively using speech or writing.

ACS is an Expanded Level Clinic with the Assistive Devices Program of the Ontario Ministry of Health and Long Term Care.

We prescribe a wide range of augmentative strategies, including technology to support face-to-face and written communication and that can be purchased or leased for home and community use. Many clients use their communication devices at school; however devices cannot be prescribed for school use only.

To learn more see our website:

<http://www.tvcc.on.ca/service/augmentative-communication-service>

Referral Readiness “Who is ready for a referral to ACS?”

Face-to-Face Communication: Individuals who are non-verbal or not understood and are purposefully **using 20+ symbols*** for their every-day communication needs. A child’s use of symbols indicates a willingness and understanding of the need to supplement their current communication and is a predictor of successful use of technology.

Face-to-Face Communication – Access: Individuals who are non-verbal or not understood and have difficulty physically reaching or pointing to symbols which impacts the number of symbols they use to communicate. Individuals must have known preferences and be using symbols to intentionally communicate.

Writing: Individuals who have a physical disability which affects their ability to write and/or type. Individuals have the literacy skills to write and have home writing needs but are not able to use paper and pencil and are not able to use a standard keyboard or mouse.

Discovery Consult Session

Following the Discovery Phone Call, a Discovery Consult session will be offered. These occur at TVCC and are an opportunity for you, your child and other team members (e.g., SLP, OT, Autism team, Educator) to show us how your child is communicating and discuss possible skills and/or next steps to develop while you wait for active service. It is best to bring in your child's communication system (pictures, symbols, devices) and a familiar activity so that you can show us how you and your child communicate.

Parent Orientation Session

In order to learn more about our service and increase your understanding about augmentative communication possibilities, you will participate in an essential online parent orientation session.

Please complete the following questionnaire and return to:

Intake Coordinator
TVCC
779 Base Line Road East London, ON N6C 5Y6
or Fax: 519-685-8705