

# the facts

The dedicated staff of TVCC serve children and youth from before birth into young adulthood. Family-centred services are provided for individuals with physical, behavioural, communication and developmental needs and autism spectrum disorders. Services are provided in 10 counties of Southwestern Ontario and include specialized clinics, participation programs, physiotherapy, occupational therapy, psycho/social services, speech therapy, autism & behavioural intervention, augmentative communication, seating and mobility, leisure, recreation and fitness ... to name a few.

## April 1, 2019 - March 31, 2020

**5,072**  
referrals

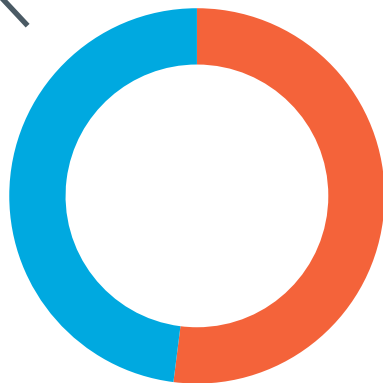
**177,500**  
hours of  
service

**11,181**  
kids &  
families

**90,816**  
client visits

### Regional Service

52 % live outside London & Middlesex County



48 % live in London & Middlesex County

26 % of client visits take place at our main London Centre



76 % of visits are provided in other locations

Services are provided in more than **700 locations** not including homes. Settings like daycares, schools and community hubs.

## Staff

TVCC employs more than **310** staff

TVCC staff operate out of locations throughout Southwestern Ontario

Our staff have an average length of service of more than **12 years**

## Education Provided

Number of Registrants

**4,312**

Clinical Hours of Education

**1,380**

## Volunteers

TVCC Volunteers promote and enhance the quality of life for our clients. They share talents and skills that provide something extra in our programs/services. Our broad range of volunteers include students, community members and former clients.

More than **200 volunteers** contributed in excess of **3,330 hours of service.**

**22%** of Volunteers have served 5 or more years

**27%** have served less than 1 year

**51%** have served 1 to 5 years

