



# Quality Improvement Plan Overview 2022-2023



## Actively Listen

Seek feedback from clients, families and community partners to plan and improve TVCC services.



## Share Information

Share information with clients, families and partners about TVCC services and/or changes in services.



## Foster Collaboration

Increase opportunities for staff to participate in cross program education. Develop new programs with cross program input.



## Connect Clients with Services

Expand services aimed to connect and align new clients and families with services needed.



## Make a Technology Plan

Develop an IT road map to identify, prioritize and plan implementation of new technology with feedback from staff.



## Act on Staff Feedback

Respond to staff feedback and share decision making principles.



## Recognize Staff Excellence

Increase feedback on job performance and recognize staff achievement.