



Quality Improvement Plan Overview 2022-2023



Actively Listen

Seek feedback from clients, families and community partners to plan and improve TVCC services.



Share Information

Share information with clients, families and partners about TVCC services and/or changes in services.



Foster Collaboration

Increase opportunities for staff to participate in cross program education. Develop new programs with cross program input.



Connect Clients with Services

Expand services aimed to connect and align new clients and families with services needed.



Make a Technology Plan

Develop an IT road map to identify, prioritize and plan implementation of new technology with feedback from staff.



Act on Staff Feedback

Respond to staff feedback and share decision making principles.



Recognize Staff Excellence

Increase feedback on job performance and recognize staff achievement.

Please visit our website for our full Quality Improvement Plan for additional details on how TVCC will track progress towards our goals. If you have any questions or feedback, please contact the Director of Quality Management, Kristel Pallant at kristel.pallant@tvcc.on.ca