



# the facts

The dedicated staff of Thames Valley Children's Centre serve children and youth from before birth into young adulthood. Family-centred services are provided for individuals with physical challenges, communication disorders, developmental delays, and autism spectrum disorders. Services are provided in 10 counties of Southwestern Ontario and include specialized clinics, groups, participation programs, physiotherapy, occupational therapy, intensive behavioural intervention, psycho/social services, speech therapy, augmentative communication, seating and mobility, leisure, recreation and fitness ... to name a few.

## April 1, 2016 - March 31, 2017

**4,207**  
referrals

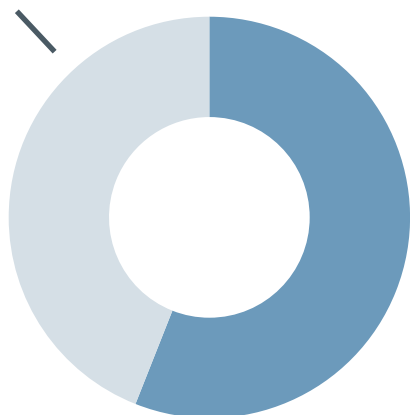
**258,995**  
hours of  
service

**8,805** kids  
& families  
served

**115,238**  
Client Visits

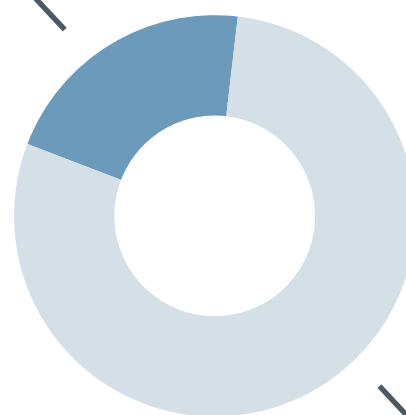
## Regional Service

**44%** live outside  
Middlesex County



**56%** live in  
Middlesex County

**21%** of client visits are  
at our London Centre



**79%** of services  
provided outside  
of the main Centre

Services are provided in more than **700 locations** not including homes - settings like day-cares, schools, community hubs, specialized autism classrooms.

# More About Us

## Staff

TVCC employs **340 people**

TVCC staff operate out of **14 office** locations throughout Southwestern Ontario

Average Length of Service:

**10.7 years**

## Education Provided

Formal Sessions offered

**188**

For Families / Community

**113**

Number of Registrants

**3,680**

Clinical Hours of Education

**2,344**

## Volunteers

TVCC Volunteers promote and enhance the quality of life for our clients. They share talents and skills that provide something extra in our programs/services. Our broad range of volunteers include students, community members and former clients. By working in partnership with Hutton House and Participation House, TVCC provides opportunities for adults with physical and cognitive challenges to give back by volunteering.

More than **200 volunteers** contributed in excess of **3,700 hours of service.**

**17%** of Volunteers have served 5 or more years

**22%** have served less than 1 year

**61%** have served 1 to 5 years

