

2015 - 16 Annual Report

Clarity in Unclear Times



Sam Denton

*Photo used with permission from
the Canadian Para Soccer Team*

2015-16 Annual Report

Board Chair and CEO Report

In 2015-2016, the Board of our Centre adopted a new five-year strategic plan entitled 'Adapting to a New Environment'. Little did we know how prophetic this title and framework for our future would be. The first phase (2015-2016) of this plan was to be devoted to strengthening our organization's core while the deliberations and recommendations of the Ontario Special Needs Strategy were processed. Phase two of our plan, implementing the internal changes and additions necessary to carry out the regional recommendations, was slated for 2016-2017.

So, what happened? The Ministries involved with the Ontario Special Needs Strategy delayed decision on implementation until 2017-2018. In June of 2015, the Ministry of Children and Youth Services initiated the Autism Reinvestment endeavour, resulting in shifts from our School Support Program to our ABA Community Based Program, to be effective September 1, 2015. In August, 2015, the Ministry granted our Centre \$300,000 for the replacement of outdated electrical and mechanical systems at our 779 Base Line Road site, to be completed by March 31, 2016. In December of 2015, the Grey Bruce Public Health Unit approached our organization about taking over the Integrated Preschool Speech and Language Program there. In late March of 2016, the Ministry commenced a major restructuring of Autism Services across the Province.

It turns out that we had to simultaneously take care of our business – service to our clients – and strengthen our core, while also adapting to a rapidly changing environment. We found ourselves, at times, thinking of Tom Peter's quote from *Thriving in Chaos*: "If you are not confused, you are not paying attention."

In spite of these distractions and core strengthening activities, we expended a great deal of time and energy on our key, singular objective of "our clients at their best." This is evidenced by:

- processing over 3,800 referrals

*"When nothing is sure,
everything is possible"*

Margaret Drabble

- or 1.75 referrals for every hour we were open again serving nearly 8,000 clients; 47% of which accessed two or more services; 10% of which accessed more than five services
- applying more than 10,500 services in over 700 settings, not counting homes, across Southwestern Ontario
- providing over 264,579 hours of service via those distinct 10,500 services
- 70% of our clinical staff's time was spent on client-related activities.

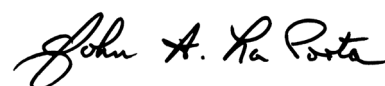
In addition to the above, we also successfully achieved the following major enabling initiatives in 2015-2016:

- received an exemplary three-year accreditation award from the Council on the Accreditation of Rehabilitation Facilities (CARF)
- conducted a Workplace Assessment of our Centre's work environment
- participated in eleven regional planning tables of the Ontario Special Needs Strategy
- established a new classroom for children with Autism in Chatham, Ontario
- completed a due diligence assessment of the Preschool Speech and Language Program in Grey Bruce
- negotiated a new 5-year agreement with our fundraising partner, Children's Health Foundation.

Reflecting upon this time of extensive activity, we are a bit stunned at all that was accomplished. We are pleased, though, at the consistent focus of these activities on either 'our clients at their best', or on the potential for more services for our clients. This focus assists us in maintaining our usual positive and proactive approach, now very useful and necessary in the face of numerous, significant 'drivers' of change in the children's services sector.



Christine Wellenreiter
Board Chair



Dr. John A. LaPorta
Chief Executive Officer

Thames Valley Children's Centre ...

serves **10 counties**
of Southwestern Ontario

volunteers provide more than
4,300 hours annually

provides over **264,000**
hours of client care in
more than 700 settings

receives more than
3,800 referrals
annually

47% of our clients use
2 or more services

serves in the range of **8,000**
clients and families annually

provides more than **70%** of our
services **outside of our**
London location

has 14 office locations
throughout the
Southwestern Ontario
Region

is supported by more than
200 Volunteers



Vikram and
Family

Meet Sam Denton ... In his Own Words

TVCC Ambassador, Parkside Boy's Soccer Team Member, Canadian Men's Para Soccer Team Member, University of Guelph Freshman Class of 2016 and Parkside Collegiate Institute Prom King!

I was born with Cerebral Palsy. CP is a result of an injury to the developing brain. It affects my ability to control my muscles when I do everyday things like walking, writing, balancing, carrying a drink, or even speaking clearly. Everything I do takes more effort than the average kid; but I would never change a thing. My disability has given me so many amazing experiences in my life, and has never held me back from achieving a goal. I think it's because I don't think about my disability and I work hard every day.

Next to walking, my biggest accomplishment as a young boy, was riding a bike. It took many years, but I finally did it when I was 8 years old. There was no stopping me after that.

"My disability has given me so many amazing experiences in my life, and has never held me back from achieving a goal. I think it's because I don't think about my disability and I work hard every day".

Much to my mother's horror, 2 weeks later my dad had me riding a dirt bike. Through the years, I have enjoyed many other activities such as baseball, golfing, skiing, four wheeling and snowmobiling. I love to do all of those things, but my passion really lies in the sport of soccer.

I started playing soccer when I was five, and I was hooked from the start. House league taught me that soccer is a team sport and everyone has an important role to play, on and off the field. I found myself drawn to the goalkeeper position from the beginning, and was regularly seen waving my hands at the coach and yelling to please put me in goal. Unfortunately, my house league folded when I was 12 and my teammates went on to play competitive soccer. I missed soccer terribly for the next couple of years and thought I was doomed to become a video game playing couch potato. Then something amazing happened to me. It was a huge fluke, but I encountered my TVCC physiotherapist Liz, whose husband just happened



Sam Denton

Photo credit: Photo used with permission from Aylmer Express



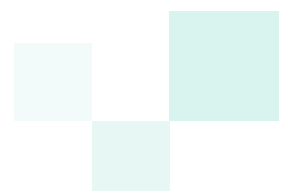
Sam and Mariah

Photo credit: Taylor Johnson

to be the assistant coach of the Canadian Men's Para Soccer Team. Paralympic Soccer is a 7-a-side soccer game for people who have traumatic brain injuries, have survived a stroke, or have cerebral palsy. She encouraged me to give it a try. The first time I met the coach to show him my soccer skills, I could barely endure the drills he put me through. After attending a few training sessions with the team, it became a dream of mine to be on Team Canada. I knew it would take a lot of hard work and commitment. One year later, I achieved my ultimate goal and was rewarded with a spot on the roster for the CP World Cup in England last June. One of the proudest moments of my life was walking on the field with my teammates, wearing the Team Canada Jersey, and representing my country. I am

now physically in the best shape of my life, and I am a carded member of the Canadian Men's Para Soccer Team. My current goal is to gain a spot on the team for the Denmark World Cup in July.

People who have disabilities are challenged daily by simple everyday tasks. The amazing thing about people with disabilities is they have the ability to overcome and reach heights many people never thought possible. Whatever your goals may be, big or small, work hard and never give up. I will always be thankful to TVCC for the help they have given me over the years, and for the opportunity to share my story as I hope to inspire others to follow their dreams.



Summary Financial Statements

Summary Statement of Operations

Thames Valley Children's Centre Financial Highlights Year Ended March 31, 2016 (with comparative amounts for 2015) (all in 000's)

	2016	2015
Revenue		
Ministry of Children & Youth Services (Rehab)	\$8,219	\$8,244
Ministry of Children & Youth Services (Autism)	14,805	14,584
Ministry of Health (Priority Programs)	653	635
Fundraising and Donations	686	627
Fees for Service	3,297	3,113
Investment Income	13	632
Other	830	868
Total Revenue	\$28,503	\$28,703
Program Expenses		
Clinical & Technical Specialty Services	\$5,769	\$5,574
Early Childhood & School Age Adolescent Services	6,812	6,744
Autism Services	14,813	14,598
Research	320	334
Community Resources	449	370
Expenditures for Special Purposes	12	44
Amortization of Capital Assets	776	753
Total Program Expenditures	\$28,951	\$28,417
Excess (Deficiency) of Revenues over Expenses	(\$448)	\$286



Jeremy and his brother, Zach

Vision

Our clients at their best!

Summary Statement of Cash Flows

	2016	2015
Cash provided by/(used in) operating activities	\$592	(\$224)
Cash provided by/(used in) financing activities	502	470
Cash provided by/(used in) investing activities	(945)	(1,008)
Cash and short-term deposits, beginning of year	304	1,066
Cash and short-term deposits, end of year	\$453	\$304



Summary Balance Sheet

	2016	2015
Assets		
Current Assets	\$1,338	\$1,674
Capital Assets	10,779	10,597
Investments	8,494	8,825
	\$20,611	\$21,096
Current Liabilities	\$3,291	\$3,159
Long-term Credit Facilities	395	701
Deferred Contributions	10,714	10,577
Net Assets		
Internally Restricted	5,471	5,482
Unrestricted	740	1,177
	\$6,211	\$6,659
	\$20,611	\$21,096



Araya

Mission

We will provide rehabilitation services which support participation in all areas of life for children, youth and young adults with physical, communication or developmental needs living primarily in Southwestern Ontario by:

- focusing on the strengths of individuals and their families at home, school, workplace, and community
- pursuing research, education and advocacy
- participating in a local and regional system of services

Notes to Summary Financial Statements

The summary financial statements are derived from and are in agreement with the audited financial statements. The summary statements consist of major subtotals and totals from the audited financial statements and exclude certain presentation detail and disclosures required by Canadian accounting standards for not-for-profit organizations.

Administrative costs are allocated to the programs based on program costs as a percentage of overall operating costs of the Centre, staffing and occupied space. Donations and grants received for specific capital purchases are recorded as deferred contributions, and brought into revenue to offset the related amortization.

The Centre holds its investments in the following pooled funds:

	2016	2015
Money Market	\$1,099	\$1,084
Bond Funds	3,195	3,358
Equity Funds	4,200	4,383
	<u>\$8,494</u>	<u>\$8,825</u>

Investment income consists of the following:

	2016	2015
Dividends & Interest	\$232	\$249
Equity Funds	(219)	383
	<u>\$13</u>	<u>\$632</u>

These investments are subject to market value fluctuations and the Centre records these investments at fair market value. Accordingly, the year-end market values and investment income for the year include unrealized loss of \$318,427 (2015 - gain of \$277,478).

Independent Auditor's Report on the Summary Financial Statements

The accompanying summary financial statements, which comprise the summary balance sheet as at March 31, 2016, and the summary statements of operations and cash flows for the year then ended, and related notes, are derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2016. We expressed an unmodified audit opinion on those financial statements in our report dated May 30, 2016.

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Thames Valley Children's Centre.

Management's responsibility for the summary financial statements

Management is responsible for the preparation of a summary of the audited financial statements on the basis described in the Notes to the Summary Financial Statements.

Auditor's responsibility

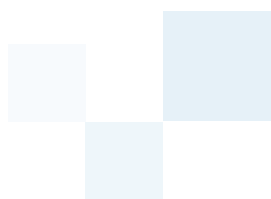
Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard 810, "Engagements to Report on Summary Financial Statements".

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2016 are a fair summary of those financial statements, on the basis described in the Notes to the Summary Financial Statements.

Ernst & Young LLP

Chartered Professional Accountants
Licensed Public Accountants



Board of Directors (2015-16)

Ms. **Christine Wellenreiter**, *Board Chair*

Mr. **Shaun Arnold**, Member, Human Resources Committee

Ms. **Dale Buchanan**, TVCC Auxiliary Representative and Member, Communication, Education & Technology Committee

Mr. **Jaap Burck**, *Board Treasurer* and Chair, Finance & Facilities Committee

Mr. **Chris Cunneen**, Client Representative and Corresponding Member, Operational Priority Committee

Ms. **Linda Eligh**, Co-Chair, Operational Priority Committee

Mr. **Ernie Gross**, Chair, Human Resources Committee

Mr. **Neal James**, *Past Chair*

Dr. **John LaPorta**, C.E.O., Ex Officio Board Member (non-voting) and *Board Secretary*

Ms. **Jackie Schleifer Taylor**, LHSC Representative and Corresponding Member, Operational Priority Committees

Mr. **Jack Scott**, Rotary Representative and Member, Operational Priority Committee

Ms. **Leba Silvert**, Co-Chair, Operational Priority Committee

Mr. **Van Simpson**, Member Finance & Facilities Committee

Ms. **Susan Smedley**, Chair, Communication Education & Technology Committee

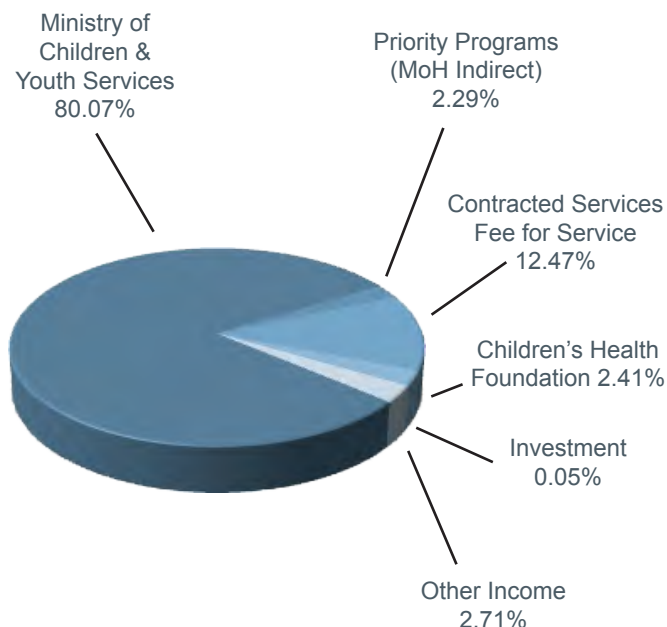
Ms. **Jennifer Timmermans**, Family Representative and Member, Client Advisory and Operational Priority Committees

Board Members Who Retired (June 2015)

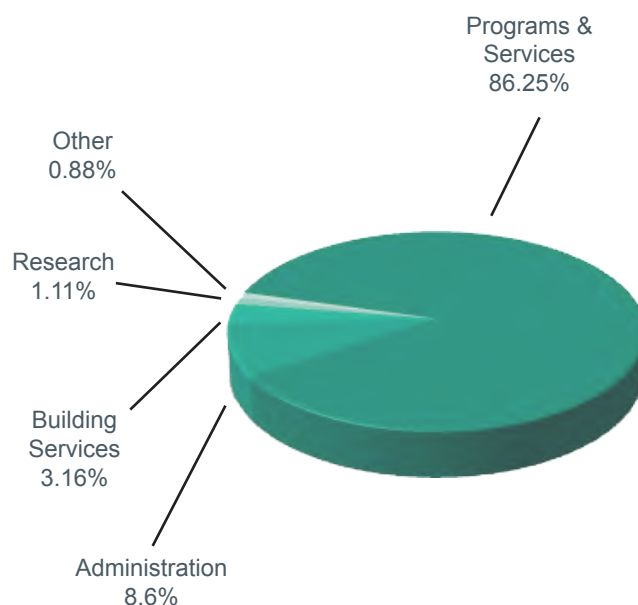
Ms. **Paula Bodkin**, TVCC Auxiliary Representative and Member, Communication Education & Technology Committee

Funding Sources and Expenditures

Funding Sources 2015-16



Expenditures 2015-16



Annual Donors (April 1, 2015 - March 31, 2016)

Thank you to our generous supporters!

Gifts of \$100,000 or More

Children's Health Foundation

Gifts of \$50,000—\$99,999

London Life Forest City Road Races
Holiday Home Tour

Gifts of \$25,000—\$49,999

Andrew and Helen Spriet
Freedom 55 Financial Championship
Great-West, London Life and Canada Life
Harbour Grace Holdings Inc.

Gifts of \$10,000—\$24,999

Crossings Pub and Eatery
Estate of V. Mona Broumpton
Raymond James Mentoring for Charity
Golf Tournament
Rogers Sports Celebrity Dinner and Auction

Gifts of \$5,000—\$9,999

Frank Longo
Laps For Lives - London Aquatic Club
Kiwanis Club of Ingersoll - Chip-in-Fore-Kids

Gifts of \$1,000—\$4,999

Bill Pettipas
Chase's Smile Invitational
CIBC Children's Foundation
Craig Needles
Dr. Timothy Foley
Estate of R.M. Berry
Forest City Eagles #4060
Golf Canada
Great Lakes Copper Inc.
Jim D. Cressman
John and Suzi LaPorta
Kurt Browning
London Hydro Employee Charity Chest
Organization Fund
London Shrine Club - Pop Can Project
Long & McQuade Musical Instruments
Peter Cook
Peter Downs
Western Physiotherapy Student Council
Poplar Hill & District Lions Club
Rotary Club of London

South London Aquatic Club
Spin 4 Adaptive Fitness
The Great-West Life Assurance Company
Tim Hortons #1699
United Way - Greater Toronto
Unplugged Concert for Kid's Charities
Veronica Vanderborght
Walid Y. Busaba
Warren Granger

Gifts of \$500—\$999

Belmont Lioness Club
Brian J. Semkowski
Chorley & Bisset Employees Charitable
Contribution Plan
Christine Wellenreiter
Cinaber Financial Inc.
City of London Charity Chest Fund
Craig Wood Investment Counsel Inc.
Deborah Barnes
Drs. Walker & McLean Pediatrics Inc.
George Thompson
Hospitality Network
Hydro One Inc. Employee Giving
Ingersoll Coin Club
John Green
Linda Baldwin
Linda Bolack
Linda Eligh
Lucia Fonseca
Mackenzie Investments
Montessori Academy of London
Philip D. Faubert
Richard Baker
Russell Raikes
Sheila Case
WCS Financial Services Inc.

Thank you to all our other generous donors, supporters and to those who wish to remain anonymous!

Signature Events and Sponsors (April 1, 2015 - March 31, 2016)

2015 Holiday Home Tour

Angelo's Bakery
Bellamere Winery & Event Centre
Boston Pizza
Caradoc Custom Cabinets
Centura Floor & Wall Fashions London
CHOP Steakhouse
CINTAS
Color Company
Digital Boundary Group
Farm Boy
Forest of Flowers
Foster Townsend Graham & Associates
Gordon's Gold
Green With Envy
Gusto's Restaurant
Home Staging 4 Success
Jessica Davis Designs
The London Free Press
McLennan Flowers & Gifts
Molly Maid
Mt. Brydges Floral Design
Nooners
Outdoor Aesthetics
Regency Florists
Rogers TV
Scotiabank
Skill Décor
Springhill Flowers
Susan Jory Interiors
Sweet Onion Grill
Voyageur Transportation
Wayne McLachlan Designs
West Jet
Wood N Water

**Thank you to our special event
volunteer committees for your
commitment to TVCC. Your time, talents
and effort are very much appreciated.**

***“Great things are brought about and
burdens are lightened through the efforts
of many hands engaged in a good cause”***

Elder Russell Ballard

2016 Rogers Sports Celebrity Dinner & Auction

Rogers Communications
Freedom 55 Financial
Southside Construction (London) Limited
London City Chrysler
May McConville Omni Insurance
AM980
Blackburn Radio
CJBK 1290
CTV London
Digital Echidna
Fm96
Free 98.1
Freeman Audio Visual
Fresh Radio 103.1
LBF Media Group
The London Free Press
McDonald's Restaurants of Canada
Nothers Signs & Recognition
Pizza Pizza
Rogers TV
Rotary Club of London
Snap'd
Start Communications
Western Fair District

2015 London Life Forest City Road Races

London Life
New Balance London
M&T Printing
McDonald's Restaurants of Canada
McFarlan Rowlands Insurance Brokers
AM980
City of London
Country 104
Delta Armouries
Downtown London
Farm Boy
FM96
Forest City Sport and Social Club
iVision
Londoner
McCormick
Runners' Choice
The London Free Press
Tourism London

Want to Support TVCC?

Here are some ways you can help:

- Make a personal gift or become a monthly donor
- Make a gift to honour a special person or celebrate an important event
- Volunteer at our special events or at the Centre
- Plan a bequest or other legacy gift
- Join one of our special event committees (Holiday Home Tour, Forest City Road Races etc.)
- Organize a special event and direct the proceeds to TVCC
- Make a donation in memory of a loved one

Contact our **fundraising partner, Children's Health Foundation** at 519.432.8564 or toll free at 1.888.834.2496 or visit www.childhealth.ca

Please contact TVCC Communications with questions regarding this report. An alternative version of this report (e.g., enlarged print or translated) can be made available upon request. An electronic version of this report can be accessed at www.tvcc.on.ca/accountability

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**Thames Valley
Children's Centre**

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