

# 2014 - 15 Annual Report

Every ending  
marks a new



# 2014-15 Annual Report

## Board Chair and CEO Report

This past year we celebrated the 65th year of the Centre's existence. We marked this occasion in a variety of ways:

- Special, logoed latex-free wristlets
- Production of a reflective video, available on our website
- Co-hosted the Ontario Association of Children's Rehabilitation Services conference, where the video was first publicly seen
- A 4-page tabloid insertion in the London Free Press, describing the Centre's changes over the past decades, which was seen by 200,000 readers.

We have conservatively estimated that, in this span of time, the Centre has served over a quarter million children and youth. Another population milestone was reached this year. For the first time ever, the Centre served over 8,000 children and youth across Southwestern Ontario. We achieved this while also, through a significant investment of staff, leadership, board and volunteer time, attaining the major initiative we set for 2014-15: re-establishment of a consolidated, stable complement of clinical services and supports. We added to this 'elephant' of a task by further expending significant energy on two Ministry of Children and Youth Services imperatives and a major service model change in our Autism Services.

In October, the Ministry flowed some additional base funds for occupational therapy, physiotherapy, and speech language therapy positions. We welcomed this infusion of ongoing monies and relished the challenge of spending 12 months of funds in a 6-month window. Through the collaborative efforts of many, we spent almost all of it. This contributed to our exceeding the 8,000 clients served level for the first time.

As this was occurring, we commenced the establishment of classrooms and smaller pods in our Autism Intervention Program for children and youth. After much searching and renovating of space, and preparation of client and staff, classrooms / pods sprung up in Blenheim, London, Sarnia, St. Thomas, Stratford, Owen Sound and Windsor. With these physical additions, our Centre now has 15 sites across the Southwest.

***"Don't be afraid of change it is leading you to a new beginning"***

***Joyce Meyer***

Also in October, four ministries (Education, Children and Youth Services, Community and Social Services, and Health) announced an initiative designated as the Ontario Special Needs Strategy. It established proposal development planning tables in 34 geographic areas in Ontario. The focus of these groups is twofold: 1) to recommend in each area a coordinated service planning process for children and youth with multiple and/or complex special needs; and 2) to seamlessly integrate delivery of occupational therapy, physiotherapy and speech language services to children and youth from birth to school exit. This endeavor is a 'game changer' and has significant implications for the community of clients for whom we exist. As a consequence, we are involved in 12 of these regional and provincial tables.

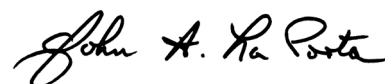
In stating the obvious, all of the above consumed a great deal of time and energy. However, it did not diminish our attention to our core activity – assisting our clients to be their best. How did we exhibit this? Here are some examples:

- Processing over 3,400 referrals, or 1.5 referrals for every hour we were open
- Increasing our number of clients served (8,070) by 7%
- Providing over 227,000 hours of service via 10,000 plus distinct services
- Continuation of our 'basket of care' model: 48% of our clients used two or more services; 10% used five or more services.

As these examples indicate, we took care of our core business, our clients, while also dealing with business as usual, special initiatives and the 'elephant' of internal and external system reorganization. With the completion of these activities and this year, it marked the end of the Centre's most recent five-year strategic plan. Recently, the Board of Directors approved another long-term plan that encompasses deliberate and emergent strategizing. It is a clear three-phase plan developed to achieve the ongoing vision and mission of the organization and ensure the continuation of dynamic, responsive and cutting edge services to our clients across Southwestern Ontario.



Neal James  
Board Chair



Dr. John A. LaPorta  
Chief Executive Officer

## Remember Norah?

Norah was diagnosed with global developmental delays shortly after her first birthday. As an early childhood educator, Norah's mom was no stranger to special needs children. However, finding herself the parent of a child with global developmental delays was an entirely new experience. Fortunately, the therapists and clinicians at TVCC were there to help.

Norah at four years of age communicated through sign language. Through her heart warming smile and bubbly personality she brought joy to those around her.

Norah saw an occupational therapist, physiotherapist and speech therapist from TVCC regularly. Once she started school, TVCC was there to help with the transition into school. They helped to make sure she had the supports needed to successfully participate in school.



Photo credit: Norah's Mom, Karen

Norah is now six years old.

She learned to walk a few months before her fourth birthday. Norah is now in grade one in a regular classroom with support. Norah also uses an iPad with proloquo2go to assist with her communication.

Norah has welcomed a new 6 year old sister who also has special needs. Norah is looking forward to getting her adaptive tricycle soon and can't wait to get away to "Mom and Tot Camp" with her sister and her mom.

Recently, her family received genetic testing results that showed she has a genetic mutation known as *Kleefstra syndrome*.

Norah doesn't let her disability affect her outlook on life, no challenge is too great for this ambitious little girl! With her bubbly personality and great smile, she is sure to melt your heart.

***"She lives day by day with joy unspeakable and immeasurable amounts of determination and courage. We have been blessed to have TVCC as an integral part of Norah's accomplishments!"***

***Norah's Mom, Karen***

# Summary Financial Statements

## Summary Statement of Operations

Thames Valley Children's Centre Financial Highlights Year ended March 31, 2015 (with comparative amounts for 2014) (all in 000's)

	2015	2014
Revenue		
Ministry of Children & Youth Services (Rehab)	\$8,244	\$7,881
Ministry of Children & Youth Services (Autism)	14,584	14,760
Ministry of Health (Priority Programs)	635	629
Fundraising and Donations	627	654
Fees for Service	3,113	3,056
Investment Income	632	845
Other	868	863
<b>Total Revenue</b>	<b>\$28,703</b>	<b>\$28,688</b>
Program Expenses		
Clinical & Technical Specialty Services	\$5,574	\$5,144
Early Childhood & School Age Adolescent Services	6,744	6,536
Autism Services	14,598	14,811
Research	334	328
Community Resources	370	448
Expenditures for Special Purposes	44	11
Amortization of Capital Assets	753	755
<b>Total Program Expenditures</b>	<b>\$28,417</b>	<b>\$28,033</b>
Excess (deficiency) of Revenues Over Expenses	\$286	\$655

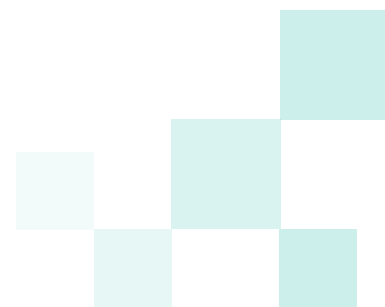


## Vision

***Our clients at their best!***

## Summary Statement of Cash Flows

	2015	2014
Cash provided by/(used in) operating activities	(\$224)	\$825
Cash provided by/(used in) financing activities	470	68
Cash provided by/(used in) investing activities	(1,008)	(370)
Cash and short-term deposits, beginning of year	1,066	543
Cash and short-term deposits, end of year	\$304	\$1,066



## Summary Balance Sheet

	2015	2014
<b>Assets</b>		
Current Assets	\$1,674	\$1,942
Capital Assets	10,597	10,647
Investments	8,825	8,244
	\$21,096	\$20,833
<b>Current Liabilities</b>	\$3,159	\$2,959
Long-term Credit Facilities	701	977
Deferred Contributions	10,577	10,524
<b>Net Assets</b>		
Internally Restricted	5,482	3,481
Unrestricted	1,177	2,892
	\$6,659	\$6,373
	\$21,096	\$20,833

## Mission

We will provide rehabilitation services which support participation in all areas of life for children, youth and young adults with physical, communication or developmental needs living primarily in Southwestern Ontario by:

- focusing on the strengths of individuals and their families at home, school, workplace, and community
- pursuing research, education and advocacy
- participating in a local and regional system of services

## Notes to Summary Financial Statements

The summary financial statements are derived from and are in agreement with the audited financial statements. The summary statements consist of major subtotals and totals from the audited financial statements and exclude certain presentation detail and disclosures required by Canadian accounting standards for not-for-profit organizations.

Administrative costs are allocated to the programs based on program costs as a percentage of overall operating costs of the Centre, staffing and occupied space. Donations and grants received for specific capital purchases are recorded as deferred contributions, and brought into revenue to offset the related amortization.

The Centre holds its investments in the following pooled funds:

	2015	2014
Money Market	\$1,084	\$949
Bond Funds	3,358	2,913
Equity Funds	4,383	4,382
	\$8,825	\$8,244

Investment income consists of the following:

	2015	2014
Dividends & Interest	\$249	\$228
Equity Funds	383	617
	\$632	\$845

These investments are subject to market value fluctuations and the Centre records these investments at fair market value. Accordingly, the year-end market values and investment income for the year include unrealized gains of \$277,478 (2014 - gain of \$33,009).

## Independent Auditor's Report on the Summary Financial Statements

The accompanying summary financial statements, which comprise the summary balance sheet as at March 31, 2015, and the summary statements of operations and cash flows for the year then ended, and related notes, are derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2015. We expressed an unmodified audit opinion on those financial statements in our report dated May 25, 2015.

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Thames Valley Children's Centre.

### Management's responsibility for the summary financial statements

Management is responsible for the preparation of a summary of the audited financial statements on the basis described in the Notes to the Summary Financial Statements.

### Auditor's responsibility

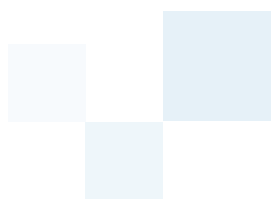
Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard 810, "Engagements to Report on Summary Financial Statements."

### Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2015 are a fair summary of those financial statements, on the basis described in the Notes to the Summary Financial Statements.

*Ernst & Young LLP*

Chartered Professional Accountants  
Licensed Public Accountants



## Board of Directors (2014-15)

Mr. Neal James, **Board Chair**

Ms. Paula Bodkin, TVCC Auxiliary Representative and Member, Communication Education & Technology Committee

Mr. Jaap Burck, **Board Treasurer** and Chair, Finance & Facilities Committee

Mr. Chris Cunneen, Client Representative and Corresponding Member, Operational Priority Committee

Ms. Linda Eligh, Co-Chair, Operational Priority Committee

Mr. Ernie Gross, Chair, Human Resources Committee

Mr. Jack Scott, Rotary Representative and Member, Operational Priority Committee

Ms. Leba Silvert, Co-Chair, Operational Priority Committee

Ms. Susan Smedley, Chair, Communication Education & Technology Committee

Ms. Jennifer Timmermans, Family Representative and Member, Client Advisory and Operational Priority Committees

Ms. Christine Wellenreiter, **Vice Chair** and Member, Finance & Facilities Committee

Note: Dr. John LaPorta, C.E.O., Ex Officio Board Member (non-voting) and **Board Secretary**

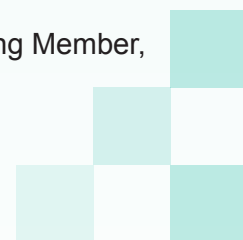
### Board Members who Retired (June 2014-March 2015)

Ms. Silvie Crawford, Honourary Board Member (LHSC Representative) and Corresponding Member, Operational Priority Committee

Mr. Russell Raikes, Member, Human Resources Committee

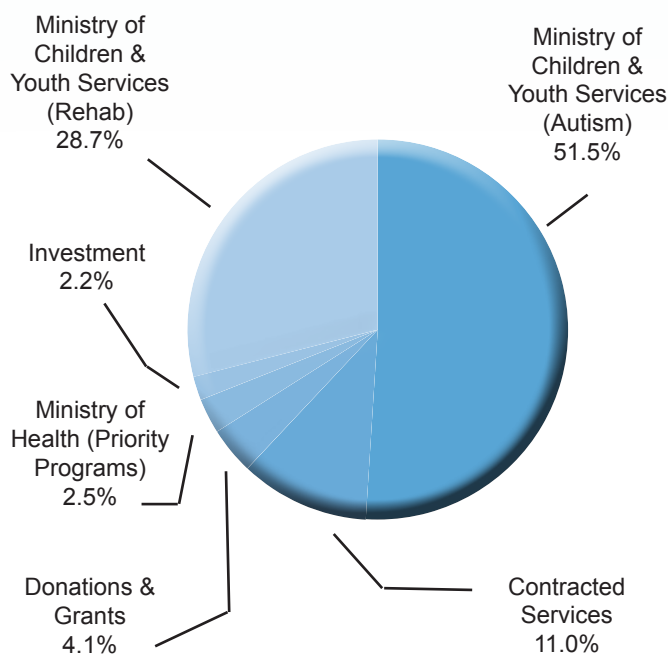
Mr. Mark Rinker, Chair, Communication Education & Technology Committee

Mr. Van Simpson, Past Chair and Member, Finance & Facilities Committee

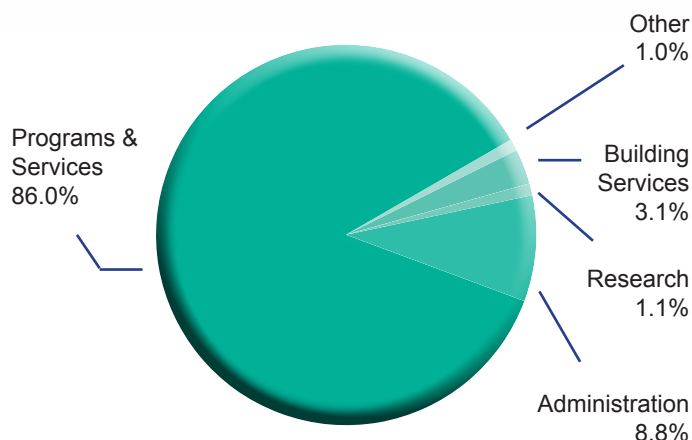


## Funding Sources and Expenditures

### Funding Sources 2014-15



### Expenditures 2014-15



# Annual Donors

(April 1, 2014 - March 31, 2015)

Thank you to our generous supporters!

## Gifts of \$100,000 or More

Children's Health Foundation  
Estate of Marguerite Jeanette Schack  
Tim Hortons

## Gifts of \$50,000—\$99,999

Children's Health Foundation Golf Classic  
Forest City Road Races  
Holiday Home Tour

## Gifts of \$25,000—\$49,999

Great-West, London Life and Canada Life  
The Harold E. Ballard Foundation  
Rogers Sports Celebrity Dinner and Auction (2015)  
Andrew and Helen Spriet

## Gifts of \$10,000—\$24,999

3M Canada  
Dr. and Mrs. John and Abigail Albert  
Crossings Pub and Eatery  
Fantham Family Foundation  
Estate of Verna Eileen Robertson  
Rogers Communications

## Gifts of \$5,000—\$9,999

Laps For Lives - London Aquatic Club  
Anne McKenzie  
Tessa & Scott's Golf Classic

## Gifts of \$1,000—\$4,999

Estate of R.M. Berry  
Dr. Walid Busaba  
CIBC Children's Foundation  
City of London Charity Chest Fund  
Crawford MacLeod Foundation  
Jim Cressman  
FOE 4060 Ladies Auxiliary Social Fund  
Forest City Eagles #4060  
Michael Froome  
Warren Granger  
Great Lakes Copper Inc.  
Sandy Harrington  
Kiwanis Club of Ingersoll  
Jones Packaging Inc.

Kilworth / Komoka Area Youth  
John & Suzi LaPorta  
London Hydro Employee Charity Chest Organization Fund  
London Kellogg Employee Charity Chest Organization  
London Shrine Club - Pop Can Project  
Montessori Academy of London  
Midtown Storage Limited  
Cuong Nguyen  
Poplar Hill & District Lions Club

## Gifts of \$500—\$999

Arvin Sango Canada Inc.  
Rick Baker  
Linda Baldwin  
Deborah Barnes  
Linda Bolack  
Sheila Case  
Chorley & Bissett Employees Charitable Contribution Plan  
Teji Dhami  
Linda Eligh  
Philip D. Faubert & Allison McVittie  
Lucia Fonseca  
General Dynamics Land Systems-Canada  
John Green  
Hydro One Inc.  
Long & McQuade Musical Instruments  
Ramona Robinson  
Estate of Laureen Stead  
Robert Szabo  
George Thompson  
Theo Veerkamp  
Jane Woolfrey-Black  
Zumbathon

Thank you to all our other generous donors, supporters and to those who wish to remain anonymous!



## Special Events and Sponsors (April 1, 2014 - March 31, 2015)

### 2014 Holiday Home Tour

Bali Creative  
Blueline Design Inc.  
Color Company Decorating Centres  
Corus Radio  
Forest of Flowers  
Foster Townsend Graham and Associates LLP  
Gielen Design  
Green with Envy  
London Free Press  
McLennan Flowers and Gifts  
MelBarr Design Build Inc.  
Mount Brydges Floral  
Outdoor Aesthetics  
Paul Hales Painting & Quality Pro Renovations  
Progressive Countertops Systems  
Ray Cullen Chevrolet Buick GMC  
Regency Florists  
Rogers Television  
Scotiabank Home Financing Solutions  
Vanessa Hicks Interiors  
Wayne McLachlan Design  
Wood 'N Water

### 2015 Rogers Sports Celebrity Dinner & Auction

**Rogers Communications**  
**Freedom 55 Financial**  
**Southside Construction (London) Limited**  
**London City Chrysler**  
**Omni Insurance / May McConville Insurance**  
BX 93  
CJBK 1290  
CTV London  
Delta Armouries  
digital echidna  
Free 98.1  
Freeman AV  
Funny 1410  
LBF Media Group  
London Convention Centre  
London Free Press  
McDonald's Restaurants of Canada  
Nothers  
Pizza Pizza  
Rogers TV  
Rotary Club of London  
Start Communications  
Virgin 97.5

### 2015 London Life Forest City Road Races

**London Life**  
**M&T Printing**  
**McDonald's Restaurants of Canada**  
**McFarlan Rowlands Insurance Brokers**  
Runners' Choice  
AM980  
City of London  
Country 104  
Delta Armouries  
Downtown London  
Farm Boy  
FM96  
Forest City Sport and Social Club  
iVision  
McCormick  
Runners' Choice  
The London Free Press  
Londoner  
Tourism London



## Want to Support TVCC?

Here are some ways you can help:

- Make a personal gift or become a monthly donor
- Make a gift to honour a special person or celebrate an important event
- Volunteer at our special events or at the Centre
- Plan a bequest or other legacy gift
- Join one of our special event committees (Holiday Home Tour, Forest City Road Races etc.)
- Organize a special event and direct the proceeds to TVCC
- Make a donation in memory of a loved one

Contact our **Fundraising Partner, Children's Health Foundation** at 519.432.8564 or toll free at 1.888.834.2496 or visit [www.childhealth.ca](http://www.childhealth.ca)

## Thames Valley Children's Centre ...

receives more than

**3,400 referrals**  
annually

**48%** of our clients use  
**2 or more services**

Serves **10 counties**  
of Southwestern Ontario

Is supported by more than

**250 Volunteers**

has office locations *throughout*  
**Southwestern Ontario**  
**Region**

Provides over **227,000**  
**hours** of client care in more than  
**700 settings**

**Volunteers** provide more than

**4,600 hours annually**

Serves more than **8,000**  
**clients and families** annually

Provides *more than* **76%** of our *services* in  
**community settings**





We help kids be kids

Please contact TVCC Communications with questions regarding this report. An alternative version of this report (e.g., enlarged print or translated) can be made available upon request. An electronic version of this report can be accessed at [www.tvcc.on.ca](http://www.tvcc.on.ca)



**Thames Valley  
Children's Centre**

Thames Valley Children's Centre  
779 Base Line Road East  
London, ON  
N6C 5Y6  
[www.tvcc.on.ca](http://www.tvcc.on.ca)