

VISION STATEMENT: Clients at their best!

MEANINGFUL ENGAGEMENT



Create purposeful partnerships

Actively listen to clients, families and partners

Raise our profile in the communities we serve

Advocate for service system improvements to better meet client and family needs

SERVICE EXCELLENCE



Create a responsive and integrated service delivery system

Integrate and align services across TVCC programs to be responsive to client and family needs

Ensure all programs and services reflect TVCC's values, regardless of revenue source

Identify and implement best practises of a hybrid (virtual/ in-person) model of service delivery

IMPACT THROUGH INNOVATION



Embrace innovation to meet the challenges of changing needs and circumstances

Create an environment that supports strategic innovation

Leverage technology and tools to maximize impact

Embed evidence-informed practice in decision making and clinical care

Participate and collaborate to strengthen our culture of learning, research, teaching and knowledge transfer

STRONG FOUNDATION



Create a strong foundation for the future

Develop leaders at all levels of the organization

Cultivate an environment of empowerment that inspires trust, openness, and inclusion

Align the organizational structure to support TVCC moving into the future

Improve our internal and external communication

Develop sustainable and adaptable funding models for service